

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

242477

CERTIFICATED COMPANY INFORMATION

MCI Communications Services, Inc.	
Company Name Verizon Business Services	FEIN/SSN 888-605-0469
Dbaf/ka 5055 North Point Parkway	Telephone #
Mailing Address Alpharetta, GA 30022	
City, State, Zip Code 5055 North Point Parkway	
Business Location Alpharetta, GA 30022	
City, State, Zip Code	Fulton County

MAR 25 2013
OFFICE

REGISTERED AGENT INFORMATION

Registered Agent:	CT Corporation System
Mailing Address:	75 Beattie Place, Two Insignia Financial Plaza
	Greenville, SC 29601
City, State, Zip Code	

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. **General Manager** (Include Address if different than above)

 Telephone Number / Facsimile Number / E-mail Address
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
 Rick Grenier, Agency Relations, PO Box 3187, Cedar Rapids, IA 52406
 800-624-0533 / 800-854-7960 / cdr-agency-relations@verizon.com
 Telephone Number / Facsimile Number / E-mail Address
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
 Rick Grenier, Agency Relations, PO Box 3187, Cedar Rapids, IA 52406
 800-624-0533 / 800-854-7960 / cdr-agency-relations@verizon.com
 Telephone Number / Facsimile Number / E-mail Address
- C2. **Customer Contact** (Toll Free Number)
 800-444-3333
- D. **Engineering Operations** (Include Address if different than above)

 Telephone Number / Facsimile Number / E-mail Address
 800-444-3333
- E. **Test and Repair** (Include Address if different than above)

 Telephone Number / Facsimile Number / E-mail Address

NCS/NCC Watch Desk
F. **Emergencies** (During Non-Office Hours)
703-607-4950 / 703-607-4998 / ncs@ncs.gov
Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Dulaney L. O'Roark, III
Regulatory Officer (Include Address if different than above)
678-339-5081 / de.oroark@verizon.com
Telephone Number / Facsimile Number / E-mail Address

H. Dulaney L. O'Roark, III
Dual Party Mailings (Name)
One Verizon Place, Alpharetta, GA 30004
(Mailing Address)
678-339-5081 / de.oroark@verizon.com
Telephone Number / Facsimile Number / E-mail Address

I. Missie Burris
Interim LEC Fund Mailings (Name)
5055 North Point Parkway, Alpharetta, GA 30022
(Mailing Address)
678-259-1749 / 678-259-1490 / missie.burris@verizon.com
Telephone Number / Facsimile Number / E-mail Address

J. Manny Jimenez
Universal Service Fund Mailings (Name)
22001 Loudoun County Parkway, Ashburn, VA 20147
(Mailing Address)
703-886-6097 / manuel.a.jimenez@verizon.com
Telephone Number / Facsimile Number / E-mail Address

K. Missie Burris
Gross Receipts Mailings (Name)
5055 North Point Parkway, Alpharetta, GA 30022
(Mailing Address)
678-259-1749 / 678-259-1490 / missie.burris@verizon.com
Telephone Number / Facsimile Number / E-mail Address

L. Missie Burris
Lifeline Mailings (Name)
5055 North Point Parkway, Alpharetta, GA 30022
(Mailing Address)
678-259-1749 / 678-259-1490 / missie.burris@verizon.com
Telephone Number / Facsimile Number / E-mail Address

Missie Burris
This form was completed by *Missie A. Burris* **Signature**
Regulatory Analyst / 3/20/13
Title Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 1/20/10)